

Overview

The release of Windows Vista™ and Windows 7™ operating systems may have driver compatibility issues with the USB to Serial adapters and the supplied Driver CD. Windows Vista™ and Windows 7™ did not recognize the Windows XP™ supplied drivers. The correct driver version must be installed on the computer to "talk to the adapter".

There are no known compatibility issues with the Alltrax Controller Pro software running under Windows Vista™, Windows 7™ (32 or 64Bit) operating systems. More testing (as of Jan 2013) will be performed on the new release of Windows 8™. **Controller PRO is NOT compatible with Windows 8-RT™ which is a "Tablet operating system".**

The Adapters:

Alltrax has recommended USB to Serial adapters for use with the Controller Pro software:

- Cables to Go, Port Authority™ 2, USB to Serial adapter, Model 26886 (Shown at Right)
- Sabrent USB to Serial adapter Model: SBT-USC6M (shown at right, courtesy of www.tigerdirect.com)
- Radio Shack, 6ft.(1.8m) USB to Serial Port Cable, Model: 26-183 (Shown at left)



Cables to Go Port Authority 2 and Sabrent:

These USB to Serial adapters have updated Windows XP™, Windows Vista™ and Windows 7™ drivers. Check their web site for Windows 8™ information.

If the cable adapter does NOT specifically indicate it is compatible, to get the correct driver on your Vista™ computer, perform the following:

(The supplied CD with the adapter is not used)

- Plug the USB to Serial adapter into an available USB port.
- The New Hardware Wizard window will open up.
- Follow the directions supplied and when asked for the driver location, select the option that searches the internet for the driver.
- Complete the wizard by following the directions.
- Windows Vista™ & Windows 7™ will download and install the correct drivers on the computer.

Radio Shack 6ft. USB to Serial Cable

The Radio Shack USB to Serial Cable driver is not presently compatible with the Vista™ and Windows 7™ operating systems. Alltrax recommends this adapter only for machines running Windows 98/2000/ME/XP.

For other brands of USB to Serial adapters, please contact the manufacturer for compatible drivers.

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ALLTRAX Inc., Company History:

The company founder developed our core technology at the race track for high power electric vehicles. Throughout the 90's, the market demanded robust and high performance electronic controllers. In 2001, ALLTRAX was born, created from the Electric race car technology.

Today, ALLTRAX provides the industry a powerful and robust controller to meet all your recreational, industrial, and commercial electrical vehicle needs.

For more information please go to <http://www.alltraxinc.com>



"The company was founded at the track"